

HEARsay

News from Harley Street Hearing and Musicians' Hearing Services



WELCOME



There have been a lot of positive changes at Harley Street Hearing of late. We have welcomed four new clinical audiologists with a wealth of experience to our team and now also have a clinic at Prime Health Partners in Swiss Cottage.

You may have noticed our new practice management system meaning you now receive automated text reminders for your appointments, and email reminders every 12 months to notify you of your free annual review.

We would like to thank the production company of Moulin Rouge! The Musical for this image. Moulin Rouge! The Musical is currently at the Piccadilly Theatre in London's West End, and we provide hearing protection and advice to their cast on hearing preservation.

If we haven't seen you for your complimentary annual review we look forward to seeing you soon. **As always, we are here for all of your hearing needs.**

Kind regards

Paul Checkley
Clinical Director

Photo courtesy of Matt Crockett

What's new...

in the world of hearing aid technology

Phonak's Paradise range now includes the world's first waterproof* rechargeable hearing aid, Audéo Life, which combines the hearing performance of Audéo Paradise with a robust new housing that provides additional protection from water and sweat.

Audéo Life delivers crisp natural sound and is capable being submerged in up to *50cm or 1.64 feet of fresh, pool or salt water. Be reassured you can live life to the fullest as Audéo Life comes with a charger with a built-in battery, allowing you to charge your hearing aids on the go. Ideal for those who enjoy outdoor activities where there is no access to a power source.



- Waterproof*
- Sweatproof
- Health data tracking
- Rechargeable
- Crisp natural sound
- Empowering smart apps
- Universal connectivity to smartphones, TV, Roger and more
- Multiple Bluetooth® connections
- Tap Control for easy access to Bluetooth capabilities

Be the first to trial these new hearing aids, call 020 7486 1053 now.

Coming soon!

Custom Made by Resound is a fully-customised rechargeable hearing aid that offers 24-hour battery life and wireless streaming from both iOS and Android mobile phones. Based on the same technology platform as Resound One, Custom Made by Resound delivers a 30% improvement in speech understanding versus Resound's previous custom hearing aids.



Custom Made comes in six colours and will initially be available on a limited basis. If you would like to trial these, call 020 7486 1053 so we can reserve them for you.

Summer offer

Our Summer Promotion offers to all our patient's and their family members **15% off** our custom-made swimming plugs just in time for holiday season.

Relax in the knowledge that you have dry, healthy ears while enjoying the delight of swimming in the Summer sun!

Available in a variety of bright colours, these earplugs float so you won't lose them if you take them out in the water.

This offer extends to all our custom hearing protection: sleeping, musician, and custom moulds for headphones/earphones including Apple AirPods.

Just quote Hearsay when you call for the appointment. Offer ends 31st August 2022



Testimonial

“I was persuaded to make an appointment with Harley Street Hearing and thank goodness I did!”



My age-related hearing loss was something I was very reluctant to admit to, but after a lengthy period of feeling that everyone was mumbling and on the off-chance anyone was saying anything interesting, I was persuaded by my partner to make an appointment with Harley Street Hearing and thank goodness I did!

Fiona was able quickly to establish that I was indeed suffering hearing loss in both ears, particularly the left. The initial plan was to use Oticon behind-the-ear hearing aids, but thanks to childhood plastic surgery to pin back my left ear, there wasn't really room for my specs and the hearing aid, let alone the then obligatory face mask. I could hear clearly again, but after a couple of near-misses with the left one falling out in inappropriate places, I was in despair.

However, Fiona is not a woman to be defeated and I'm now sporting custom-fitted Phonak in-ear hearing aids, which have been a dream.

Despite my short hair, they are invisible; I can hear speech entirely clearly; we no longer need the subtitles on the TV and I could even follow the conversation during my recent rather raucous 80th birthday party!

I am notoriously lacking in dexterity, but even I got the hang of putting them in and out thanks to Fiona, who made all our sessions together informative, interesting and fun. They have changed my life beyond measure.

I would highly recommend the expertise of Harley Street Hearing, not only in restoring my hearing but also in restoring marital harmony!

Fanny Prior



We're proud to have advised over 13,000 members of the entertainment industry, and protected their hearing with custom-made hearing protection.



New clinic location

We have partnered with Prime Health Partners, providing our Harley Street Hearing services for residents of Belsize Park and surrounding areas.

If you find the new Swiss Cottage location more convenient book in for an appointment on a Wednesday or Thursday afternoon.



Brighton Music Conference



I was recently invited to sit on the "All About Ears" panel in Brighton. Given the conference was housed in the British Airways i360, it was easy to navigate to once I had made my way to the Brighton seafront promenade.

This was the first educational event that I had attended in person since early March 2020 and it was great to be back amongst the musicians. I am passionate about teaching people the importance of using hearing protection and together with Andy Shiach from ACS, Liam Hennessy from HMUK, and DJ Annabellestopit, we were able to answer questions from all angles, tying in our own personal experiences to bolster our responses.

The audience asked interesting questions that were linked to both their experience as musicians but also to their non-musical day-jobs and how they must manage their noise exposure across both careers carefully. It was clear that everyone in the audience understood the importance of protecting their hearing, and by the end of the panel discussion they had the information they needed.

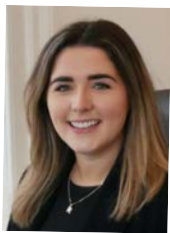
The music industry is still recovering from the hit it received from the pandemic, and it was refreshing and exciting to see the enthusiasm of the musicians as they moved around the conference.

Fiona Butterworth
Senior Clinical Audiologist

Meet *the team*

Roisin Hyndes

Clinical Audiologist



Roisin graduated with first class honours from a masters in Audiology in University College Cork in Ireland. She has a keen

interest in paediatric audiology after first graduating from a degree in Early Years and Childhood studies. She specialises in both vestibular diagnostics and rehabilitation.

Roisin has worked in a private clinic in Ireland before moving over to London, and is dedicated to providing the best quality patient care and audiological services.

Emma Newton

Clinical Audiologist



Emma studied at the University of Southampton and graduated with an integrated masters in Audiology with first-class honours. She has

a background in the public sector, having worked part-time in NHS audiology departments whilst studying, and then full time after graduating. She brings to Harley Street Hearing a determination that her clients are listened to, feel supported and are comfortable at all times.

Jaspreet Bahra

Senior Clinical Audiologist



We are delighted to welcome Jaz back from maternity leave. She is looking forward to resuming the ongoing care of all of her patients every

Monday, Wednesday and Thursday.

Victoria Lee-Nichols

Practice Manager



After seven years working at Harley Street Hearing, Victoria has recently been promoted to the role of Practice Manager. She has

over seventeen years' experience within the Private Medical Industry, including the cosmetics sector and four years running a private chiropractic Centre in Surrey.

Claire Martin

Assistant Practice Manager



Claire has been a valuable team member for 5 years and has recently been promoted to Assistant Practice Manager. Having worked for 15 years

in the recruitment sector with a key focus on client relations, Claire has always thrived in a busy working environment where the main objective is to provide excellent customer services.

West End *shows*

We are pleased to announce that we are still the go-to providers of hearing advice and custom hearing protection for some of the most prestigious West End Shows:



Tina the Musical

Aldwych Theatre, Aldwych



Moulin Rouge! The Musical

Piccadilly Theatre, Denman Street
Photo courtesy of Johan Persson



Les Miserables

Sondheim Theatre, Shaftesbury Avenue
Photo courtesy of Matt Crockett



Magic Mike Live

Hippodrome Casino Theatre, Cranbourn Street

We now have a new Management System to streamline our services to you so expect to hear from us soon.

Don't forget Harley Street Hearing provide a lifetime of aftercare for all our hearing aid patients.

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